

QUALITY ASSURANCE POLICY

Inbilt Projects are dedicated to superior service, quality and results, ensuring complete customer satisfaction. We are committed to implementing and maintaining a Quality Management System to guarantee our services and products exceed the standards of our clients.

The Quality Management System shall be in accordance with the requirements of AS/NZS ISO 9001:2016 Quality Management Systems standards.

The aim of this policy and all associated procedures is to ensure that we always understand and comply with our client requirements.

The objectives of this policy are to:

- Provide suitable resources to establish, implement and maintain the Quality Management System and associated documentation.
- Communicate the policy to all employees, contractors and stakeholders through an induction process, and via continual training.
- Ensure the Management System is implemented across all aspects of the organisation.
- Promote a cultural standard within the company of a zero defects performance.
- Monitor and measure the effectiveness of the system through auditing to verify performance.

The management team are steadfast in their approach to this Quality Assurance Policy and to the systems developed to deliver its objectives. Inbilt Projects supports all employees and associated contractors in their commitment to:

- Comply with the Quality Management System.
- Continually improve the Quality Management System.
- Strive for excellence in the delivery of our products and services.

In alignment to our Quality Management System, Inbilt Projects are dedicated to efficient and reliable service, always delivering projects on time, within budget and with minimal disruption to everyday business.

A handwritten signature in black ink, appearing to read 'DEAN BANNERMAN'.

DEAN BANNERMAN

Managing Director

24.01.2020